

Sample Oxygen Report

01-Aug-23

This report reflects the answers given in your survey and should be used for guidance purposes only. For a deeper and more meaningful understanding of your technical strengths and weaknesses, why not arrange a free call with one of our consultants.

This is an example of a report generated from the Oxygen survey. It's important that the answers are as accurate as possible: it might be necessary for other people in your organisation to participate, or you might need the help of a G2L consultant to complete the survey.

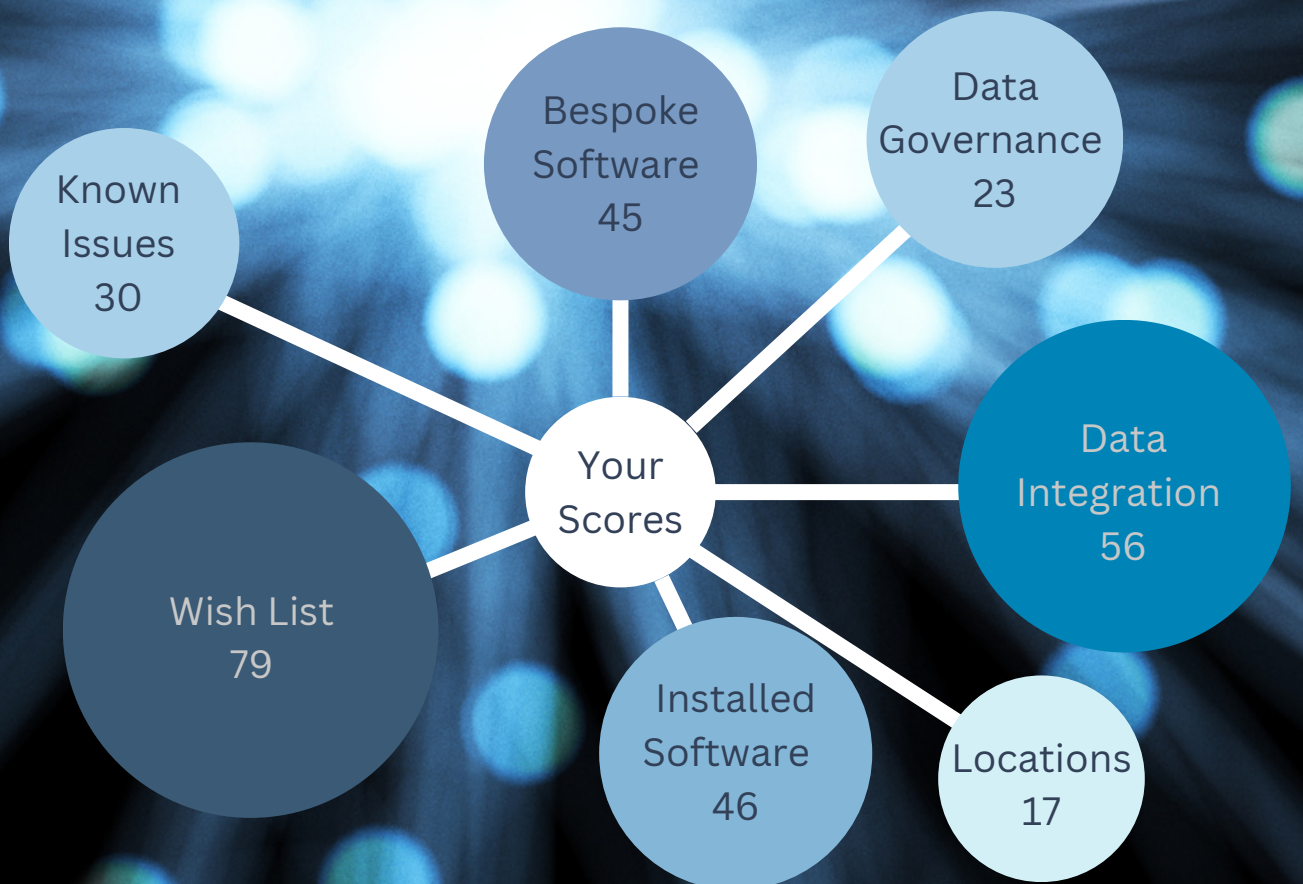


For full survey and report please visit
<https://www.g2l-oxygen.com/>



You have completed the following surveys:

- ✓ Locations
- ✓ Installed Software
- ✓ Bespoke Software
- ✓ Data Governance
- ✓ Data Integration
- ✓ Known Issues
- ✓ Wish List



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Locations



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Locations

You have 28 staff working from 3 locations, housing a mixture of PCs, Apple Macs and other devices. Additionally you have 18 members of staff working remotely. You employ a mixture of permanent staff and contractors.

Locations
17

Your organization should consider installing a firewall while you appear to have virus protection in place. You should ensure that your PAT testing is brought up to date as soon as possible while Health and Safety checks have been provided at all workstations for your employees.

All of your hardware appears to be well supported while you appear to have some software support.

Please feel free to contact us should you wish to discuss this area of your your business in more detail.



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It is a legal requirement to properly license all of your company's software while properly supporting critical systems ensures downtime is kept to an absolute minimum.

Installed Software



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installed Software

Your company has some software applications installed, some of which are properly licensed. All of your 8 business critical applications are properly licensed while all are supported.

Poor documentation of your software applications can often lead to issues when hiring new staff, consider acquiring manuals for those applications that are not documented. The provision of formal training in key software applications can often improve overall productivity.

If you would like to discuss your installed software further, please contact one of our consultants.

Installed Software
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Bespoke Software

Bespoke software can be a great way to meet a specific need in any organization, especially when well designed and kept in tune with an evolving business landscape. User adoption is often the greatest challenge, while proper documentation, support, training and retention of the IP are also factors that may be considered to be important.



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Bespoke
Software
45

Bespoke Software

Your company utilizes 3 bespoke applications. All of your bespoke software is documented and support is provided for some of your systems, however should one of the unsupported applications fail, you may be unable to fix the problem. You retain a copy of the latest code for all of your bespoke applications and you own the IP on all of your bespoke software.

Your bespoke software has some linked dependencies, this removes some element of control in terms of future proofing your system.

We would love to go into far more detail, why not get in touch.



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Data Policy

It is important to have a data policy as this protects both your company and your customers from any potential breaches in privacy, while also protecting your company's reputation. GDPR is a legal requirement for any company working with clients based in Europe while the UK and a number of other countries also support similar legally binding privacy policies.



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You do have a data privacy policy (such as GDPR or a relevant equivalent) and as such you are probably compliant with data protection laws. You have already appointed a data protection officer in your company. You have reviewed the privacy policies of your vendors and suppliers and they too are compliant.

You appear to have a good handle on your responsibility with regard to data but should continue to constantly review your training, policies and procedures in order to remain compliant. You have a good handle on what measures are required in the lawful processing of data but should continue to review and keep time with any changes that may be made to legislation.

For a far more complete picture of our review on your Data Policy, please contact one of our consultants.

Data
Governance
23

Data
Policy



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Data Intergration

While the privacy of your data is of a paramount importance, it is also crucial to consider that any “intelligence” only has value when gathered, stored and reported in a manner that is accurate, efficient and relevant. Inaccurate, broken, irrelevant or repetitive data mined in an inefficient manner that is not fit for purpose has the potential to be be more harmful to your business than do good.



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You do not currently complete any full or partial backups of your data. Should you be hacked or suffer a systems failure, all of your data would be lost. You do not appear to have a data recovery policy, this could prove problematic should a system restore become necessary. You are not protecting the integrity of your data, this makes reporting more difficult, makes your data less reliable and may also break compliance with certain privacy laws.

Your current data reporting solution does not meet your actual business requirement. Improving your capabilities around data mining could greatly improve the efficiency and profitability of your business as a whole. Your data is inaccessible to those who need it on a when and where basis, which may also in turn reduce the efficiency and profitability of your business.

For a deeper dive on the integrity of your data systems and the efficiency of your reporting, please get in touch with one of our consultants.

Data
Integration
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Data
Intergration



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Known Issues

Issue	Description
Data split across multiple databases	We have a number of old databases that overlap and store the information in formats that are no longer supported
No CRM Database	We currently store our CRM records in an Excel spreadsheet which is inefficient and cannot easily be shared between those who need access. Tracking prospects is difficult while information can quickly become out of date.
No Privacy Policy	We are based in the UK but do not currently have a privacy policy that would properly make us compliant with the UK equivalent of GDPR.



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Wish List

Item	Description
An Intranet Solution	We would like a new Intranet solution that brings all of our disparate data sets into one new database that can then be accessed securely on a when and where basis (according to permission)
CRM	We would like our CRM data to be move from locally stored Excel files to become an integrated and properly designed part of the new company Intranet. The new CRM should track prospects efficiently and provide up to date data on demand (according to permission)
Data Privacy Policy	We would like a properly written data privacy policy that makes our business fully compliant with the UK equivalent to GDPR. The policy should properly give governance to our every day use of data (including gathering, storage and reporting) as well underline policy with regard to the development of all new systems, ensuring they are (secure by design)



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Thank you for completing the G2L Oxygen Survey

Since its inception over 20 years ago, G2L has evolved into a versatile software development company, providing integrated software solutions across the board, providing add-on, and bespoke solutions for the seamless management of integrated data and information systems.

Our goal has always been to provide flexible, agile business solutions to suit actual requirements rather than trying to shape and model requirements that fit existing systems.

Meet the Team



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